Newborn Screening Care Management Program

Program Operating Plan

Program or **Division Name**

Newborn Screening/Case Management Program

Bureau Children's Health

Associateship Family Health

Program Purpose It is the goal of the Newborn Screening Case Management

> Program to decrease the morbidity and mortality of infants **born in Texas** through customer-oriented, high quality newborn screening follow-up, case management and outreach education.

Major Responsibilities The Newborn Screening Case Management Program provides follow-up of testing for all infants born in Texas for five disorders: phenylketonuria (PKU), galactosemia, congenital hypothyroidism, hemoglobinopathies, and congenital adrenal hyperplasia.

The program assures identification and follow-up of all abnormal test results. Early identification and treatment of these disorders can prevent mental retardation, growth

problems, or death.

Population Served All infants born in Texas

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Program Website: www.tdh.state.tx.us/newborn/newborn.htm

Location: Moreton Building, M-555

Mailing Address: 1100 West 49th Street, Austin, TX 78756

Original created: July 1, 2002

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Program Objectives

Fiscal Year 2003 Objectives

- Ensure all babies with abnormal screens have further testing to determine if they do have a treatable condition.
- Reduce the number of unsatisfactory specimens by identifying providers (hospitals, laboratories, clinics) who submit unsatisfactory specimens in order to provide them educational materials on specimen collection and handling procedures.
- Educate parents and health professionals about newborn screening benefits and state requirements by distributing brochures on newborn screening to health care providers; placing information regarding newborn screening on the newborn screening web-site; and making an email address and toll-free number available for any questions regarding newborn screening.

Services Provided/ Activities

Health Care Safety Net Services

Direct health care:

 A dietary supplement at no cost or reduced cost to otherwise eligible individuals who have a diagnosis of phenylketonuria (PKU).

Enabling:

 Case management activities of all newborns with abnormal newborn screening results.

Population-based:

 Educate parents and health professionals about newborn screening benefits and state requirements by distributing brochures on newborn screening to health care providers.

Infrastructure-building:

N/A

Essential Public Health Services (EPHS)

No. 3 Inform, educate and empower the community with respect to health issues.

 Educate parents and health professionals about newborn screening benefits and state requirements by distributing brochures on newborn screening to health care providers; placing information regarding newborn screening on the newborn screening web-site; and making an email address and toll-free number available for any questions regarding newborn screening.

No. 6 Enforce laws and rules that support individual and community efforts to improve health.

• Provide information regarding the requirement for two screening tests.

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No. 7 Link individuals who have a need for community and personal health services to appropriate community and private providers.

 An active case management system is maintained by the Newborn Screening (NBS) Staff on all abnormal reports.
Health care providers are contacted by mail or telephone with instructions for further testing. Public health nurses and social workers are often utilized to help locate families and assist with follow-up procedures.

Administrative Activities

N/A

N/A

Program Evaluation

Performance Measures

Performance

Measures:

State

oto

Maternal and Child Health Bureau

Performance Measures: Federal

Mandate/authority Sta

State:

HSC, Chapter 33

Federal:

Title V, Social Security Act [42 USC 701 et seq.]; 42 CFR Part

51a

Origins of program (if no mandate)

N/A

Program Rules 25 TAC 37.51 - 37.69 Maternal and Infant Health Services

Advisory Committee or Regulatory Board N/A